



THE CONSUMER'S RIGHT TO CHOOSE

The Keep Me Posted campaign believes that it is every consumer's right to choose without disadvantage, how they are contacted by their service providers.

www.keepmeposteduk.com

Dear Regulator,

I am writing to you as a concerned consumer, regarding the growing trend toward service providers moving customers to online bills/statements or charging for the "privilege" of receiving a paper statement.

As a consumer, I would like the choice to keep receiving these documents in paper format without being charged specifically for them.

I am supporting a campaign called Keep Me Posted which supports those that are not able to access the internet, not comfortable online or prefer to receive their statements on paper and is calling for those consumers to be able to receive information in a paper format if they wish without penalty.

I am appealing with you to please intervene and support the campaign for choice.

Name

Date

Address



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